

## Return and Refund Policy

Last updated: April 18, 2020

Thank you for using our service at CoderIQ operated by Intusen Analytics Pvt Ltd.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns

The following terms are applicable for any products that You purchased with Us.

# Interpretation and Definitions

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## Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

## Definitions

For the purposes of this Return and Refund Policy:

- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Intusen Analytics Pvt Ltd, 1706, Ruby, Nirmal Lifestyles, LBS Rd, Mulund(W), Mumbai 80.
- **Service** refers to the Website.
- **Website** refers to CoderIQ, accessible from [www.coderiq.io](http://www.coderiq.io)
- **Goods** refer to the items offered for sale on the Service.
- **Orders** mean a request by You to purchase Goods from Us.

# Your Order Cancellation Rights

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You are entitled to cancel Your Order within 7 days with a valid reason for doing so.

The deadline for cancelling an Order is 7 days from the date on which You consumed our services

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: [contactus@coderiq.io](mailto:contactus@coderiq.io)

We will reimburse You no later than 14 days from the day on which we receive your cancellation request. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

## Conditions for Returns

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In order for the services to be eligible for a return, please make sure that:

- The services were purchased in the last 7 days

We reserve the right to refuse that does not meet the above return condition in our sole discretion.

### Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: [contactus@coderiq.io](mailto:contactus@coderiq.io)